

# Intro to Market Research and SWOT Analysis



### Hey all! I'm Jim

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UC Berkeley, % 2019

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Market Research

### Market Analysis

**Research** is essential to understanding a company's problem and opportunities and formulating effective solutions and ideas

Market research is also important for **validating assumptions** by finding supporting facts and data from trusted sources



# Market Analysis (cont.)

There are 2 types of market research:

### **Primary research**

- ▷ Useful when you know what questions to ask and exactly whom to target
- Most effective for validation and solution creation
- Most common methods include: surveys, focus groups/user testing, interviews

### Secondary research

- ▷ Useful at any stage of research, but most useful at initial research
- Common sources: think tank publications, credible news articles, industry information database/existing market research

## How Should You Pick Your Idea?

- 1. Determine which idea(s) resonates most with you
  - a. What is the central problem you want to solve?
- 2. Determine feasibility (market research)
  - a. Is your idea already in the market? What do the trends predict? How will it grow? Are you and your team's abilities compatible?
- 3. Determine target audience standpoint
  - a. Step in your target audience's shoes
- 4. Apply frameworks for quantitative/qualitative reasoning



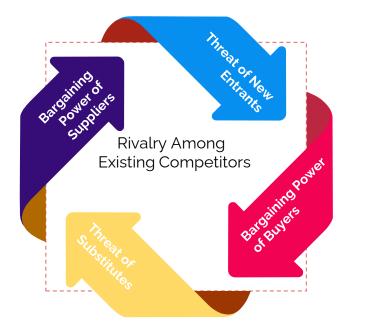
### Porter's 5 Forces\*

**Objective:** Determine profitability and attractiveness of the market and ultimately assess whether a company should enter/seek a different position in the industry or exit entirely

- $\triangleright$  Competitive structure of industry
- Market profitability

\* More helpful for *existing* ideas, but great to use to think further about how your idea can grow

### Porter's 5 Forces (cont.)





### Porter's 5 Forces (cont.)

#### **Rivalry Among Existing** Competitors

- Number of competitors
- **Diversity of competitors** .
- Industry concentration
- Industry growth
- Switching costs .
- Quality differences\*
- Brand lovalty\*
- Barriers to exit\*

#### Threat of New Entrants

- Barriers to entry ۰
- Economies of scale •
- Capital requirements •
- Cumulative experience ۰
- Switching costs ۰
- Brand loyalty ۰
- Access to distribution channels (suppliers)
- Capital requirements ٠

#### **Substitutes**

- Number of substitute products available
- Buyer propensity to substitute (market research)
- Relative prices of substitutes
- Perceived level of product differentiation
- Switching costs

#### **Bargaining Power of Buyers**

#### Number of customers (market size)

- Differences among competitors
- Price sensitivity •
- Buyers' ability to substitute
- Buyers' information availability
- Switching costs

#### **Bargaining Power of** Suppliers

- Number and size of suppliers
- Uniqueness of suppliers
- Focal company's ability to substitute

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SWOT Analysis

### SWOT Analysis

### Strengths, Weaknesses, Opportunities, Threats

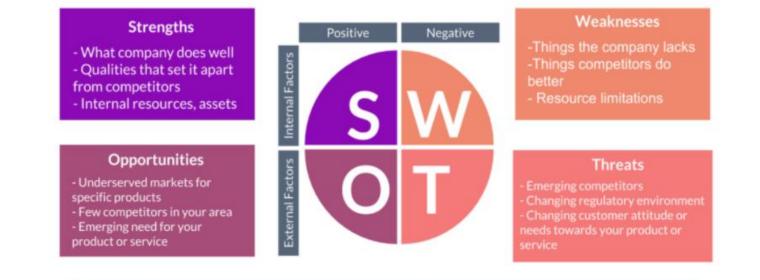
A qualitative framework for analyzing the market

**Objective:** Help organizations develop a full awareness of all factors surrounding a decision

- $\triangleright$  Competitive landscape
- $\triangleright$  Industry position
- $\triangleright$  Assists, Obstacles



### SWOT Analysis (cont.)



Tip: Strengths and Weaknesses are things the company can directly change/control while Opportunities and Threats affect the entire market and are not in a singular company's control

# SWOT Analysis (cont.)

For example...

### ▷ Strengths

• High product quality, good financial standing

### > Weaknesses

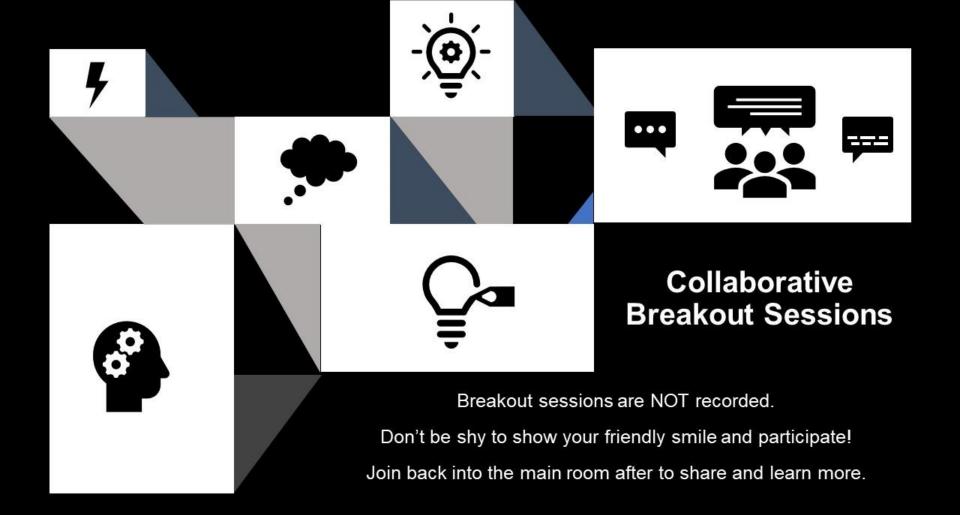
• Organization not adaptive to changes, many layers of hierarchies

## ▷ Opportunities

• An economic boom is expected, a cheaper technology is developed

### > Threats

Other companies making similar products for cheaper costs



### Recap

- Market research is important for confirming your idea's performance and growth assumptions and gathering more information and data on the competitive environment you are in
- Porter's 5 forces is a framework for analyzing the industry competitive structure
- SWOT analysis is a framework for analyzing your idea's position in the industry's competitive environment





Any questions?