

Intro to Market Research and SWOT Analysis



Hey all! I'm Jim

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Market Research

Market Analysis

Research is essential to understanding a company's problem and opportunities and formulating effective solutions and ideas

Market research is also important for **validating assumptions** by finding supporting facts and data from trusted sources



Market Analysis (cont.)

There are 2 types of market research:

Primary research

- ▷ Useful when you know what questions to ask and exactly whom to target
- Most effective for validation and solution creation
- Most common methods include: surveys, focus groups/user testing, interviews

Secondary research

- ▷ Useful at any stage of research, but most useful at initial research
- Common sources: think tank publications, credible news articles, industry information database/existing market research

How Should You Pick Your Idea?

- 1. Determine which idea(s) resonates most with you
 - a. What is the central problem you want to solve?
- 2. Determine feasibility (market research)
 - a. Is your idea already in the market? What do the trends predict? How will it grow? Are you and your team's abilities compatible?
- 3. Determine target audience standpoint
 - a. Step in your target audience's shoes
- 4. Apply frameworks for quantitative/qualitative reasoning



Porter's 5 Forces*

Objective: Determine profitability and attractiveness of the market and ultimately assess whether a company should enter/seek a different position in the industry or exit entirely

- \triangleright Competitive structure of industry
- Market profitability

* More helpful for *existing* ideas, but great to use to think further about how your idea can grow

Porter's 5 Forces (cont.)





Porter's 5 Forces (cont.)

Rivalry Among Existing Competitors

- Number of competitors
- **Diversity of competitors** .
- Industry concentration
- Industry growth
- Switching costs .
- Quality differences*
- Brand lovalty*
- Barriers to exit*

Threat of New Entrants

- Barriers to entry ۰
- Economies of scale •
- Capital requirements •
- Cumulative experience ۰
- Switching costs ۰
- Brand loyalty ۰
- Access to distribution channels (suppliers)
- Capital requirements ٠

Substitutes

- Number of substitute products available
- Buyer propensity to substitute (market research)
- Relative prices of substitutes
- Perceived level of product differentiation
- Switching costs

Bargaining Power of Buyers

Number of customers (market size)

- Differences among competitors
- Price sensitivity •
- Buyers' ability to substitute
- Buyers' information availability
- Switching costs

Bargaining Power of Suppliers

- Number and size of suppliers
- Uniqueness of suppliers
- Focal company's ability to substitute

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SWOT Analysis

SWOT Analysis

Strengths, Weaknesses, Opportunities, Threats

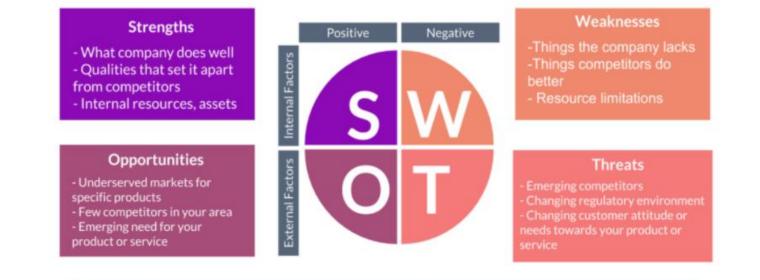
A qualitative framework for analyzing the market

Objective: Help organizations develop a full awareness of all factors surrounding a decision

- \triangleright Competitive landscape
- \triangleright Industry position
- \triangleright Assists, Obstacles



SWOT Analysis (cont.)



Tip: Strengths and Weaknesses are things the company can directly change/control while Opportunities and Threats affect the entire market and are not in a singular company's control

SWOT Analysis (cont.)

For example...

▷ Strengths

• High product quality, good financial standing

> Weaknesses

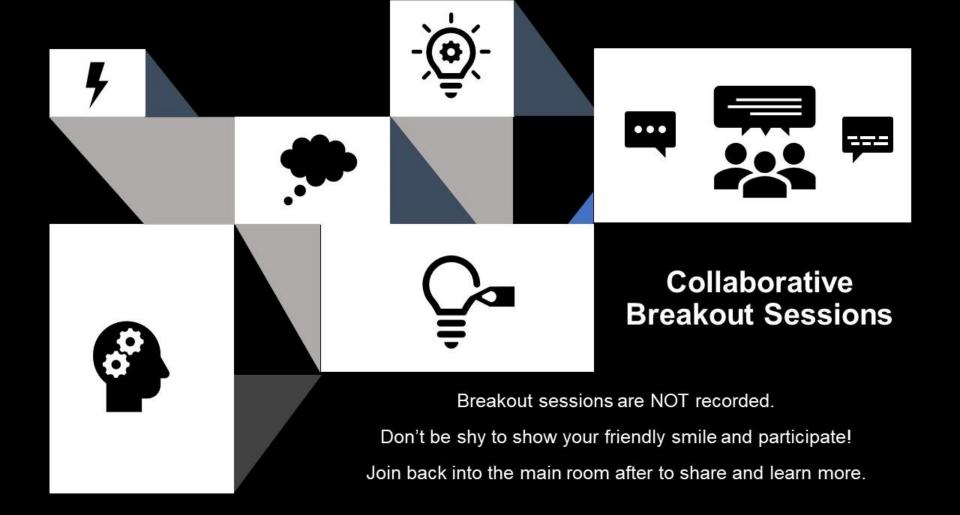
• Organization not adaptive to changes, many layers of hierarchies

▷ Opportunities

• An economic boom is expected, a cheaper technology is developed

> Threats

Other companies making similar products for cheaper costs



Recap

- Market research is important for confirming your idea's performance and growth assumptions and gathering more information and data on the competitive environment you are in
- Porter's 5 forces is a framework for analyzing the industry competitive structure
- SWOT analysis is a framework for analyzing your idea's position in the industry's competitive environment





Any questions?